

Resource Document for Community Members
in Response to Tragedy at Tops on Jefferson Ave in Buffalo, NY
(shared with and edited by PAWNY)
As of June 10, 2022

Below is a document of organizations serving the East Side (for community members to access support services and to find donation opportunities). [Click here](#) to view the original live/working document. This was edited by a community member and local activist, who then shared with PAWNY for us to edit and utilize further.

Food & Resource Services

- [Click Here](#) for a **Map of locations to get food** - includes pantries, urban gardens, healthy corner stores, supermarkets, food retail stores, etc.)

- **African Heritage Food Co-op**
 - **Call:** (716) 253-1521 Let them know you need delivery and what type of items needed (groceries, diapers, etc.) and they will be delivered within 24 hrs Monday - Friday.

NATIONAL ACTION NETWORK IN PARTNERSHIP WITH WORLD CENTRAL KITCHEN,
THE BAPTIST MINISTERS CONFERENCE OF BUFFALO NY AND COMMUNITY PARTERS

**FOOD
DISTRIBUTION**

EVERY WEDNESDAY
JUNE 1ST, 8TH, AND 15TH
10:00 AM - 2 PM

At the Corner of Jefferson
and Southampton Street
Buffalo, NY 14208

Email
greaterworks@verizon.net

COMMUNITY PARTERS
Greater Works Christian Fellowship
African Heritage Food CO-OP
Urban Fruits and Veggies

URBAN NAN

CALL FOR MORE INFO 716-887-2303.

- **Buffalo Community Fridges - access to fresh and healthy food for FREE**
 - Website: <https://www.buffalocommunityfridges.com/>
 - Where: 257 E. Ferry St Open 24/7
 - Service: Take food and resources from community fridge for free

- **Buffalo Creek Academy Food Delivery Program**
 - Service: home delivery of free groceries to community members; sign up for assistance here: <https://forms.gle/NHrzJAQtAJ8eEnLU8>

- **Feed More WNY**
 - Website: <https://www.feedmorewny.org/donate/>
 - Service: Visit this website to find food, a food pantry, mobile pantry <https://www.feedmorewny.org/programs-services/find-food/pantry-locator/>
 - Donation Request: non perishable protein items, shelf-stable fruits and vegetables, beverages and snack items. Toilet paper and related personal care products, as well as diapers, are also in need.

- **Fruit & Veggies Prescription Program (FVRx)**
 - Call 716-982-1270
 - Visit <https://buffalogogreen.org/programs>

- **Growing Up Healthy Hotline (information about food access, nutrition assistance, mental health care, health care, and children's needs)**
 - Call 1-800-522-5006
 - Visit <https://health.ny.gov/GUHH>

- **Home-Delivered Meals for Homebound Older Adults (60+) and People Living with Disabilities**
 - Call 716-822-2002
 - Visit: <https://www.feedmorewny.org/programs-services/meal-services/home-delivered-meals/>

Mental Health Resources

- ***Crisis Services***
 - Phone: (716) 834-3131
 - or text HOME to 741741
 - Website: <https://www.crisistextline.org/>

- ***NY Project Hope Line Crisis Counseling: 1-844-863-9314***

- ***Jewish Family Services of WNY***
 - West Side Community Services
 - Jewish Community Center (Delaware bldg)

- ***Black Love Resists in the Rust Mental Health Support***
 - **Mental Health Micro-Grants:** Please continue to share and fill out the form as we center this immediate need. Both support forms are linked below. Please share widely:
 - <https://bit.ly/MentalHealthMiniGrant>
 - <https://bit.ly/FoodAndMentalHealthSupport>

- ***Erie County Medical Center***
 - **Where:** 462 Grider St, OR virtually
 - **When:** 7days, 8am - 10:30pm
 - **Service:** “ECMC is offering immediate mental health support and treatment in the wake of Saturday's tragic event.
 - **Call the Help Center** at 716-898-1594 or schedule a virtual visit at: ECMC Virtual Help Center Visits - ECMC Hospital | Buffalo, NY

- ***Spectrum Health & Human Services***
 - (716) 566-6506
 - Counseling Services M-F, 8am - 12am

- ***NY Project Hope Line***
 - Available for Crisis Counseling at 1-844-863-9314

DO YOU NEED HELP WITH SERVICES?



Mondays - Fridays
9am - 1:30pm
6:30pm - 9:30pm

Saturdays
2pm - 6pm

Sundays
9am - 4pm
(Times of services may vary)

OUR COMMUNITY RESOURCE CENTER CAN HELP!

RESOURCE COUNCIL of wny

347 EAST FERRY
(formerly the Humboldt YMCA)
716-783-8259

- | | |
|---|--|
| <ul style="list-style-type: none"> ✓ Mental Health Counseling ✓ Grief Counseling ✓ HEAP Assistance ✓ EC Department of Senior Services ✓ Health Insurance ✓ Utility Payments <small>*National Direct, National Fuel and Spectator's</small> ✓ NFTA Bus/Rail Passes <small>Cash Only</small> ✓ 24-Hour Mobile ATM <small>Free Withdrawal</small> <p>Victim/Witness Assistance for the victims of the crime which would include the deceased, injured and those present but not injured.</p> | <p>New - Starting Week of 5/31:</p> <p>COVID Rental/Mortgage Assistance up to \$2,000 per household</p> <p>COVID Utility Assistance up to \$400 per household</p> <p>Day Care Scholarships (one-time payment) up to \$250</p> <p>Summer Camp Scholarships (one-time payment) up to \$250</p> <p>Baby Needs Boxes (Diapers, Wipes and Baby Food)</p> <p>Additional Food Assistance</p> |
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HelpCenter Confidential Outpatient Clinical Services

You Don't Need an Appointment

Immediate Mental Health Crisis Support and Treatment

An urgent care service for walk-in mental health treatment of adults in crisis who do not require psychiatric emergency treatment or inpatient care. Individualized services addressing each patient's needs with a focus on wellness to aid those experiencing:

- anxiety
- depression
- obsessive thoughts and behaviors
- hallucinations
- feelings of hopelessness/helplessness

HelpCenter 716-898-1594
462 Grider Street, Buffalo, NY 14215
(Behavioral Health Outpatient Center)
7 Days a Week & Holidays: 8:00am-10:30pm

ECMC Virtual Help Center

You can also access the Help Center through our website at ecmc.edu/ecmc-virtual-helpcenter-visits/.

3 easy steps:

1. Select a timeslot for your virtual visit.
2. An ECMC representative will contact you via phone to confirm your timeslot and to collect additional information.
3. Follow the instructions provided to connect to your virtual visit via phone or video.

ECMC
The difference between healthcare and life care.

BLACK LOVE RESISTS IN THE RUST

EMERGENCY SERVICES RESOURCE LIST

Alternative emergency resources to call instead of the police
Serving Buffalo & Erie County, NY

MENTAL HEALTH EMERGENCY

***Spectrum Health's Crisis and Re-Stabilization Emergency Services (CARES): 716-882-4357**
24/7 emergency service for children, youth & caretakers who need direct support in resolving crisis situations in the home or community.

***Erie County Medical Center, Comprehensive Psychiatric Emergency Program (CPEP): 716-898-4673**
Open 24/7 to provide support to adults, children, and adolescents in crisis. Mobile Crisis Outreach provides psychiatric crisis treatment in a patient's home.

***Crisis Services 24-Hour Crisis Hotline: 716-834-3131**
Available 24-hours a day to assist anyone 18 and older who is experiencing or has experienced a mental health crisis.

The Crisis Services Mobile Outreach will come to you directly if in an emergency, complete a psychiatric evaluation, and arrange for transportation to the hospital if necessary.

***Crisis Services 24-Hour Kids Helpline: 716-834-1144**
Available 24-hours a day to assist children, youth & caretakers with immediate and confidential support and problem solving assistance for mental health issues or crises.

#CopOutList

***BE SURE TO REQUEST FOR POLICE NOT TO BE CALLED UNLESS THERE ARE IMMEDIATE SAFETY CONCERNS**

SOCIAL SERVICES

Haven House 24-Hour Hotline (16 years old and up): 716-884-6000
Serves survivors of domestic and intimate partner violence ages 16 and older and their dependent children. Anyone feeling unsafe in a relationship can call or chat using the confidential hotline, operated by trained, compassionate staff available who provide information and support.

Compass House (14-24 years old): 716-886-0935
Support and emergency services for homeless youth. Assistance to secure food, housing, employment, financial support, health & mental health services, and advocacy.

Family Help Center 24-Hour Family Helpline: 716-892-2172
Provides 24/7 assistance to connect to local support services for children and caregivers.

24-Hour Addiction/Substance Use Hotline, Erie County: 716-831-7007
Get immediate help, education, information, referrals and assistance with linking to addiction treatment services.

SafeSpace - BestSelf Behavioral Health (16-24 years old): 716-566-1870
Provides support services for transition age youth who are experiencing homelessness. Offers drop-in counseling services, food, clothing, personal care items, and shower and laundry facilities overnight. Drop-in open Mon.-Fri., 11pm-7am, 430 Niagara St., Buffalo, NY 14201

@blrrbuffalo 716-402-8318 **BL RR BLACK LOVE RESISTS IN THE RUST**

Resources for Impacted Community Members & Families

- ***Governor Hochul Announces State Resources Available for the Buffalo Community in Response to Horrific Shooting at Tops Supermarket***
 - <https://www.governor.ny.gov/news/governor-hochul-announces-state-resources-available-buffalo-community-response-horrific>
- ***Resource Council of WNY***
 - <https://www.buffalony.gov/1502/Jefferson-Ave-Community-Resources>
 - Service: Monetary donations and funeral costs
 - Call: (716) 259-9844 Dr. Catherine Roberts, CEO
- ***NYS Office of Victim Services***
 - Service: OVS-funded programs can help file claims for assistance and offer counseling, support groups, advocacy, other services
 - Call: (716) 858-2400
 - <https://ovs.ny.concerncenter.com/>
- ***Emergency Mental Health Support Micro-Grant***
 - **Link to Form:** <https://bit.ly/MentalHealthMiniGrant>
 - **Service:** This form is intended to support Black people in Buffalo who are impacted by the mass shooting at Tops on Jefferson. These mini-grants can support costs for mental health services, or other methods of processing.
- ***Heart of the City & Fruitbelt Community Landtrust - Rental Assistance***
 - <https://fruitbelt-clt.org/tops/>
 - Service: Food Gift Card & 3 months assistance in rent and utilities
 - Call: (716) 893-1473
 - Email: info@communitylandtrust.org
- ***West Herr/Zephyr/Cross Country Mortgage***
 - Service: Assistance in counseling and funeral expenses
 - Call: (716) 851-4841

Links to Additional Resources and Volunteer Lists

- [Mental Health First Aid – Compeer Buffalo](#): local mental health training for the public
- [40 Local Charitable Organizations That Support the Black Community](#)
- [Guide to Fundraisers & Ways to Help The Families Affected by The Tops Shooting](#)
- [Leadership Buffalo Community Resources](#)
- [5 Self-Care Practices Black People Can Use While Coping With Trauma](#)